

## **Release Notes**

Axiom Financial Institutions Suite  
Version 2022.2

The Axiom logo consists of the word "AXIOM" in a bold, white, sans-serif font. It is enclosed within a rectangular frame made of two parallel lines, one light blue and one light purple, which are slightly offset from each other.

**AXIOM**

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# About the Release Notes

Syntellis is pleased to announce the 2022.2 release of Axiom Financial Institutions Suite. Each product release provides new features, enhancements, and configuration options to meet your needs. Many of these features and enhancements are a direct result of your feedback and suggestions.

The purpose of these release notes is to provide you with the following:

- High-level descriptions of new features
- Information to know before upgrading
- Steps for preparing for and scheduling your upgrade
- List of fixed issues

**TIP:** Periodically, the release notes are updated when new information is available, including patch release fixes. To view the latest release notes, we encourage you to view them in the Axiom Financial Institutions Suite online help. On the help home page, click the Release Notes link at the top of the page.

## What's new

Welcome to Version 2022.2 of Axiom Financial Institutions Suite!

The following new features are included in this release:

### RPPS visualizations

Three new Relationship Profitability and Pricing System (RPPS) visualizations were created for this release. They are:

- Profitability Breaking Report of Relationship Managers
- Profitability Breaking Report of Relationships
- Profitability Reporting of Products

### Updates to Management Insights visualization

The Management Insights visualization now includes a drill-through feature to examine the data in more detail. In addition, the data model for this visualization was enhanced to provide a richer set of data and to enable features such as drill-through.

### Multiple budget iterations in a budget cycle

With this feature, you can now create multiple iterations of budget or forecast for a single budget year. When you create a new iteration, you are prompted to add your own custom suffix to the file group. Using the multiple iterations, you can more easily forecast data.

### [RQA reports from the Command Center](#)

You can now launch the Relationship Quality Analyzer (RQA) report from the Command Center. The RQA report analyzes data that is loaded into the Instrument Data Mart.

### [Unit rate organizational allocation method](#)

This new method lets you allocate costs by a unit rate for each month in the Management GL (MGTGL).

## Relationship Profitability and Pricing System (RPPS) visualizations

### ► Why use this feature

This feature provides visibility into profitability analytics to assist your institution's lending, cross-selling, and compensation decisions.

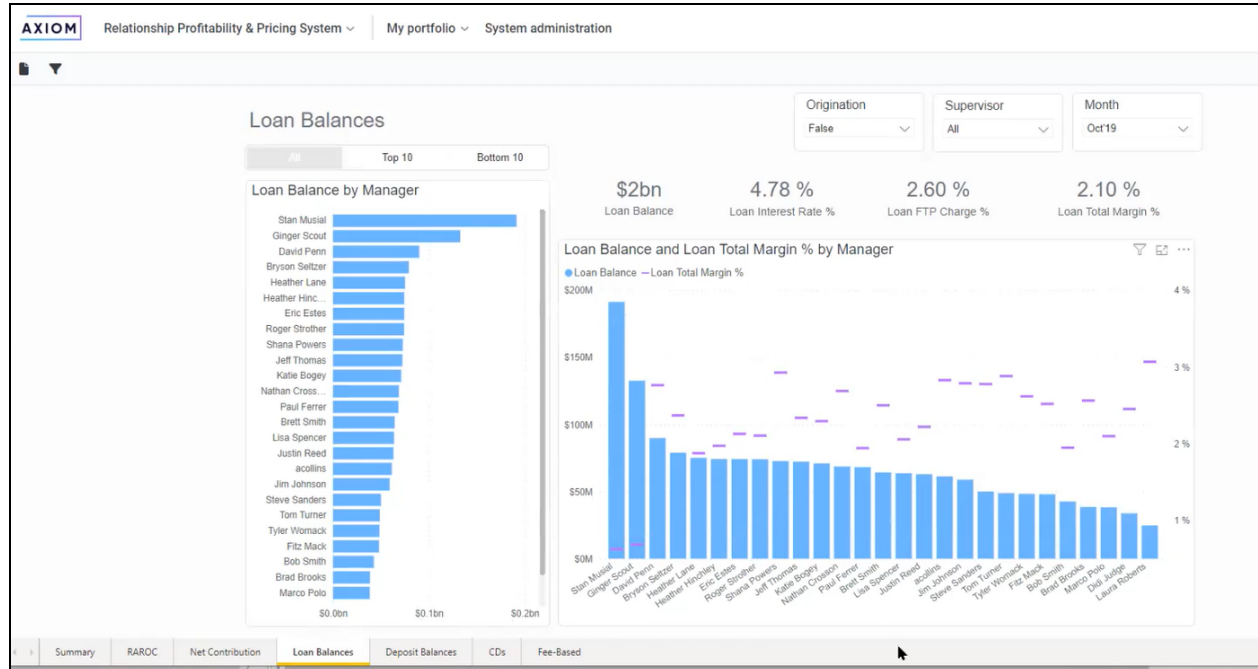
### ► How this feature works

**What:** Three new RPPS reports: Profitability Ranking Report of Relationship Managers, Profitability Ranking Report of Relationships, and Profitability Reporting of Products.

**Where:** From the **Intelligence Center**, click **Data Visualizations and Analytics**.

**Who:** Clients with an RPPS license. Interested users may be Financial Analysts, Relationship Managers, Supervisors, and Finance Leadership.

**How:** From the Intelligence Center, click **Data Visualizations and Analytics** and select an RPPS visualization.



► Where to find more information

"Visualizations"

"Viewing a visualization"

"Product Ranking Point of Relationship Managers visualization"

"Product Ranking Point of Relationships visualization"

"Profitability Reporting of Products visualization"

## Updates to Management Insights visualization

► Why use this feature

Syntellis added drill-through functionality to the Management Insights 'on Financial Officer (CFO) visualization in the Intelligence Center. Use this feature to drill down into General Ledger (GL) accounts and drill-through to GL transactions, loan, deposit, or CD instrument records in the CFO data model.

The data model for this visualization is updated to support the drill-through feature and to enhance the quality of the data model.

► How this feature works

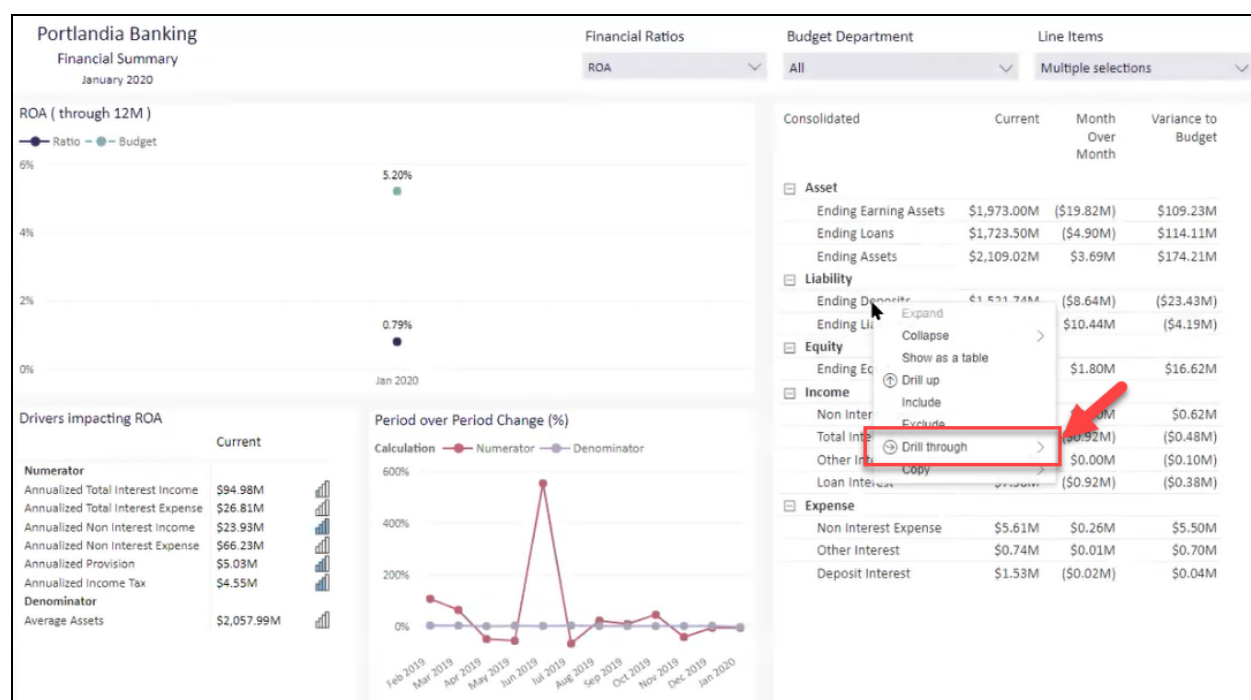
**What:** Drill-through functionality in the Management Insights visualization report.

**Where:** From the **Intelligence Center**, click **Data Visualizations and Analytics > Management Insights - CFO**.

**Who:** Financial Planning and Analysis (FP&A) teams.

**How:** In the report, click a line item to open an options menu. In the menu, click **Drill through** to drill into the General Ledger and view a detailed level of accounts associated with that line item.

You can also **Drill down**. For example, on the **Loans** tab, click a loan line item to open an options menu. In the menu, click **Drill down** to focus on the instruments associated with that loan line item.



► Where to find more information

"Management Insights visualization"

## Multiple budgets and forecasts in the same plan year

► Why use this feature

You can now plan and save multiple budgets or forecasts within the same plan year to support multiple budget versions and periodic forecast updates.

Add New
×

Type

Budget

Select source

Budget 2021

New file group year

2021

☒ Use in file group name

Name

Bud

Version ⓘ

Iteration1

Displayed name: BudIteration12021
10/15

☒ Copy inputs and projections

Base period

1

Description

Add
Cancel

► How this feature works

**What:** Create multiple budgets for a single plan year. You can also create multiple budget iterations using the same current year actuals at any time during the budget process and as often as needed.

**Where:** From the **Command Center**, select **Financial Planning**. This feature pertains to the budgets listed on the Budgets tab and the forecasts listed on the Forecasts tab.

**Who:** Anyone with access to the Command Center.



**How:** On either the Budgets or Forecasts tab, click **+Plan**. In the Add New dialog, use the **Type** menu to select either Budget or Forecast. Next, click the **Select source** drop-down to select a budget or forecast to replicate, and then enter a name and version number/name for the new item. Axiom uses these fields to generate a display name in the following format: [Name][Version][New file group year].

To copy inputs and projections, click the **Copy inputs and projections** checkbox. You can copy inputs and projections from one budget to another or from one forecast to another. If you copy from a budget to a forecast or from a forecast to a budget, both must have the same chart of accounts and the same departments.

► Where to find more information

"Creating an iteration of a budget or forecast"

## RQA report in Command Center

► Why use this feature

The Relationship Quality Analyzer (RQA) report lets administrators easily identify and fix any issues with various fields that are imported from the Customer Import File (CIF).

► How this feature works

**What:** Provides insight into relationship exceptions, manager exceptions, undefined managers, new customers, and invalid Taxpayer Identification Numbers (TIN).

**Where:** From the **Command Center**, select **Instrument Data Mart**, then click **Staging and Analysis > RQA**.

**Who:** Relationship Profitability and Pricing System (RPPS) administrators.

**How:** To view a report, click **View report** in the **Actions** column.

► Where to find more information

"Analyzing quality of relationship import data"

# Updated unit rate allocation methods

## ► Why use this feature

Use the new Rate Volume allocation method to allocate expenses from servicing departments to multiple target departments by applying unit rates to selected volumes.

## ► How this feature works

**What:** Allocate expenses based on target department account volumes and unit rates.

**Where:** From the **Command Center**, click **Organizational Profitability** in the Profitability area, and then select **Manage and Process Data** tab.

**Who:** Administrators.

**How:** Start by calculating the unit rate to use. Next, on the **Manage and Process Data** tab, click **Add or Edit Allocations**. On the Allocation Rules page, click **Add Allocation** to complete the form., Select **Rate Volume** from the Method menu and use the Filter Wizard to select the From and To departments. Click **Save and Continue**. Follow the prompts to define the unit rate for the allocation.

## ► Where to find more information

"Accessing Organizational Profitability"

"Adding allocations"

"Working with unit rate allocations"

# What to know before upgrading

**IMPORTANT:** You must apply the Axiom 2022.2 upgrade before applying any 2022.2 Axiom product upgrades. Axiom upgrades are backward compatible so you can upgrade different products at different times, but you must upgrade to the Axiom 2022.2 before the first product upgrade.

When upgrading to the 2022.2 version of Axiom Financial Institutions Suite, note the following:

- You can replace Syntellis reports. Any report that you created or saved under a different name remains unchanged. Revised reports are available in Document History.
- Any Syntellis report that was moved to a new location is automatically moved back to its original location.
- Syntellis product templates and calculation method libraries are replaced.
- Product task panes are replaced.
- Process definitions are not replaced.
- Driver files are replaced.
- Security roles and subsystems are reset to their configured settings. Your user security exceptions remain intact.
- Specific items that are configured as part of your company or organization's implementation such as imports, exports, driver files, and process management files, remain unchanged. Any required modifications to these areas are covered in the release notes.

# Preparing and scheduling upgrades

Summary of the upgrade process:

1. **Review product release notes** – Review this document to become familiar with the new features and functionality.
2. **Schedule an installation date** – Submit a request to your organization's Axiom System Administrator to contact Support by creating a [support ticket](#) to schedule an installation date and time with at least three days of advance notice. The request should include the following information:
  - Axiom platform version.
  - Axiom product and version.
  - Whether to first refresh and apply updates to the Axiom test sandbox with a copy of the production instance of Axiom. If so, provide the earliest date that Syntellis can do this.
  - Propose an approximate two-hour downtime window when Syntellis can apply updates to the production instance of Axiom during regular business hours, Monday through Friday 7 AM to 7 PM Central (except holidays recognized by Syntellis).
3. **Complete manual configuration updates** – After installing the upgrade, review any manual setup steps to enable features for this version.

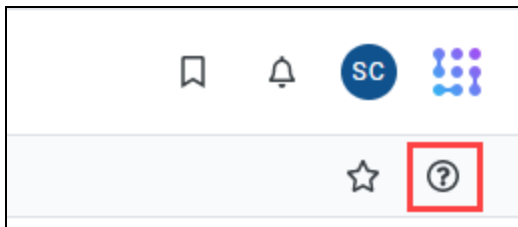
# Getting help and training

Syntellis provides world-class resources directly within the Axiom system. Axiom Help provides topics, knowledge base articles, documents, webinar/training announcements, and videos to guide you through managing your system. To access these resources, do any of the following:

- **Windows and Excel Clients** – From the Main or Admin ribbon tab, click **Online Help**, and then select the product. Axiom Help opens in a new browser window.

**NOTE:** The online help opens only for products you are licensed to use.

- **Contextual help** – Form/web-enabled features and products include contextual help directly within the user interface. This information provides a quick summary and instructions specifically related to the page you are using. You can access this information by clicking the question mark in the upper right corner of the page. To access the full Axiom Help system, click the question mark icon at the top of the contextual help dialog.



## ► Syntellis Central

[Syntellis Central](#) provides centralized self-service content and resources for the Axiom Financial Institutions Suite platform and suite of products. Using Syntellis Central, you can:

- Search help across all Axiom products.
- Access tips, tricks, and best practices in our knowledge base.
- Find training and certification content including on-demand, video, webinars, labs, and instructor-led courses.
- Submit a Support issue, find suggested content, and manage any outstanding issues directly with Support.
- Review open Software Service project status and details.

# Issues fixed in 2022.2

The following table lists issues resolved in 2022.2, released August 17, 2022.

Issue	Description
88576	The Payroll Budgeting - Transfer Recap page reported wrong FTE and YTD Salary amounts.
137247	The Fiserv - Security Defect - Default Planning Admin role was unable to run data quality assessment (DQA) for the new period.
146520 (Case number 00473285)	An issue occurred with data that was saved on the Non-interest tab.
141347	The file group sync did not update driver tables, which resulted in query errors.
135239	The ORG Profitability - Active toggle setting for Allocation Rules did not work correctly.
131403	The planning administrator role could not update the base period and save the settings.
140762	Organization allocation rule drop-down and filter saved 'STATS', but the tables displayed 'STAT'.
145253	New plan years were not calculated when target annual balances were entered and the base period was 12.
139901	Not all columns were displayed on the Instrument Data Mart/Manage tables/Default.
139843	File group processing did not save non-interest expense.
139034	Relationship Profitability and Pricing System (RPPS) tax rates were entered by the department, not company.
139006	An error occurred when users tried to access plan files.
139132	Clients without an RPPS subsystem listed in security received a Command Center error message.
137215	The GL Summary Trial Balance referenced the incorrect fields for net income when using the month to date (MTD) setting.
137217	The Daily GL Summary Trial Balance referenced incorrect fields for net income when using the Month to Date (MTD) setting.

Issue	Description
140345	The Active settings for responsibilities in Customer Profitability were overwritten by the survey settings. When the Survey was active, all responsibilities were active. When the survey was inactive, all responsibilities were set to inactive, and users could not set responsibilities for an active survey to inactive.
131255	Plan files processing failed when the Enforce Comments setting was set to Yes.
142372	The driver was deleted only after reloading the page and clicking Delete a second time.
142475	The created responsibility was not selected in the Responsibility field, but the Save function was enabled.
146573	The application could not process data under Financial Reporting in the web client.
145278	The Add Allocation button was missing.

## Issues fixed in 2022.2.1

The following table lists issues resolved in 2022.2.1, released October 14, 2022.

Issue	Description
150816	In the Interest Bearing Map utility, fixed issue where the New Volume Rate Change Frequency would not save a new value and instead displayed a "1."
149207	In Relationship Profitability and Pricing System (RPPS), fixed issue where XMap would not load.
154579	When using the Bank Balancer file group utility in the Windows or Excel client, users experienced a file refresh error, due to an error in the formula. Updated the formula to be dependent on the fiscal year rather than the calendar year.
154739 (case number 00477292)	When using Treasury Production Import, the tPmtType was not properly mapped to the correct column in the Treasury table, which prevented the column from being populated from the Staging table. Updated the Treasury table to properly map tPmtType to PmtType.

Issue	Description
154484 (case number 00480356)	Fixed Loan Loss Reserve driver table and utility errors that prevented accounts from being pulled into the Loan Loss utility. Updated the General Provision Expense formula to subtract, rather than add, Net Chargeoffs.
154746 (case number 00480370)	Fixed error in Plan Files that, when the Input monthly balance option was selected, improperly overwrote some cells.
154741	Fixed error in the Import utility where instrument staging imports did not delete prior YRMO data, wiping out data in the production tables.
154715 (case number 00481589)	Updated the formula in the CalcMethod library for the Add Budget Acct Driver for column I to flip so that if Income Statement should be MTD and Balance Sheet should be AVG.
154692 (case number 00481589)	In RPPS, fixed issue with the Interest Rate Drivers spreadsheet sometimes used 0 as an FTP rate,
154749	Fixed an issue with the FTPAssignment lookup table to prevent an invalid value of 0 being used.
154451 (case number 00481206)	Fixed formula used in Bank Balancer Utility calculations that caused some values, such as Retained Earning and Other Equity, to not be subtracted.
154736	Re-added the task pane when using the Bank Balancer so that user can refresh data.
154707	In RPPS, fixed problem with setting up a prospective instrument where the Accrual Basis menu was not populated.
152104 (case number 00478465)	Fixed problem with RPPS Administrator permissions that prevented notification being sent. RPPS Administrators need to be granted the Scheduled Jobs User permission.
155136	Fixed problem with the Interest Bearing Map utility where default settings were being applied when a user opened the utility saved. This applied to Interest indexes, Interest ACCT, and Adjust New Volume Rate.



Issue	Description
155137 (case number 00482126)	Fixed an issue where noninterest expenses are not saving back data when initially processing plan files to kick off a budget.
155747 (case number 00479273)	Fixed issue in Fixed Assets in the web client where users are sporadically not allowed to delete a new fixed asset purchase.
154748	Client reported that they are unable to send comments via message streaming from the budget home page. This feature is not supported.
154753 (case number 00478788)	Fixed issue in Payroll Planning with Remaining and Total columns for Base Year calculations on the Plan File summary tab.
155303 (case number 00482315)	Use of the Delete option in the Fixed Asset plan file resulted in an item numbering error for fixed asset IDs. A new column in FixedAssetBud table now stores ItemID and prevents numbering error.